



12451

From: Commanding Officer, U.S. Coast Guard Integrated Support Command Honolulu
To: Mr. Elton Johnson

Subj: CIVILIAN OF THE QUARTER

1. I am pleased to recognize you as ISC Honolulu's Civilian of the Quarter for the third quarter of the fiscal year 2001. During this period, you displayed professionalism, pride and outstanding customer support while serving as the registered clinical nurse for the ISC Medical Clinic.
2. During this quarter, you were instrumental in keeping six home-ported and four visiting Coast Guard cutters mission ready by attending to and treating over 480 of their members. You received numerous accolades from both patients and your supervisors for the exceptional customer service you provided. As a member of the Pharmacy and Therapeutics Committee, you recommended the addition of a new anti-viral medication to the clinic's formulary, which has been frequently and effectively used by the clinic's health care providers. In addition to your outlined job requirements, you have updated the clinic's Patient Education file, enabling members to access the most recent preventative medical information. As a clinical health care provider for the ISC Medical Division, you were responsible for the care and tracking of 96 active duty members that were TAD to the ISC for medical reasons and all our active duty and reserve members that had consulted appointments to other military medical treatment facilities. All these accomplishments were executed flawlessly, even while being enrolled in the Family Nurse Practitioner program with Hawaii Pacific University. Your community service undertakings include participation in the U.S. Customs Program that tests the security levels of the Honolulu International Airport and volunteering as an administrator for the University of Hawaii medical students' practical exams. Your high grade of professionalism, affability and stellar customer service leave an indelible, positive impression on all those whom you encounter.
3. As the civilian of the Quarter, your name will be added to the perpetual Civilian of the Quarter plaque in the ISC Administration Building, and you will receive four hours administrative leave. Congratulations on a job well done.

C. J. CONKLIN